The Loop - August 2024



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<u>News</u>

Farewell to Mrs Collins: After a long and distinguished career in the NHS we are saying farewell to our dear Kathy Collins. Kathy has been Head of Programmes for the North West Coast Clinical Network for Palliative and End of Life Care for as long as this author has been working here and prior to that was an integral part of the Cancer Network for many years. She has been a nurse, ward manager, mentor, line manager, inspirational leader and friend to many throughout her career and we at the networks will miss her. We'd like to take this opportunity to thank Kathy for all her hard work over the years and to wish her a very happy retirement. As many who sent in farewell messages said, Kathy will be leaving a legacy of amazing achievements in Palliative & End of Life Care and the impact for patients and families past, present and future will continue to endure. All the best Mrs Collins!

Awards

National Palliative and End of Life Care Awards

Winner: Cheshire and Merseyside ICS in Integrated Care Systems Award

This finalist affirms the importance of whole-system EOLC, joined-up population-based thinking across health and social care, encouraging tangible outcome measures, innovative digital solutions plus consistent committed leadership. Focused training enabling the whole health and care workforce is key here. They are worthy winners of this ICB Award.

Winner: L&SC Palliative and end of life team in Partnership working across health and social care category.

Congratulations to L&SC palliative care and end of life team who won the 'Partnership working across health and social care' award in this year's National Palliative and End of Life Care Awards. The team was praised for demonstrating big picture partnership-working across health and social care, extensive consultations, workshops and interactive sessions, involving over 100 organisations as part of the implementation of the 'Getting To Outstanding' framework for palliative and end of life care. What a fantastic example of what can be achieved with our partners when we work together and a huge well done to Dr Lindsey Dickinson, Carmel Wiseman, Amanda Lomas, Jayne Lowthion and all those individuals, teams and partners involved in delivering this important service.

Education

Serious Illness Care Programme – Clinician Training Day – 20 September 2024

Morning only - Introduction and overview of the Programme - £20 Full Workshop - Introduction and overview, and experiential learning with simulated patients. This event is a one-day interactive workshop designed for clinicians. Location – University of Liverpool. <u>BOOK HERE</u>

Advanced Communication Skills Training – 3-4 March 2025

A 2 day course for healthcare professionals exploring the evidence base relating to effective communication within healthcare and examining the application of specific communication skills strategies to complex healthcare interactions using actor base simulated patient scenarios. Course fee: £525. Location – University of Liverpool. Contact course administrator Ali Holcroft at <u>alison.holcroft@liverpool.ac.uk</u> for more information.

Training For Facilitators – Date TBC

A 3 day course for senior healthcare professionals who have completed an advanced communication skills training programme and want to be involved in teaching communication skills. The course prepares facilitators to deliver high quality, evidence based Advanced Communication Skills Training. Location – University of Liverpool. Contact course administrator Ali Holcroft at alison.holcroft@liverpool.ac.uk for more information.

Hospice Leadership programme: This is the only course for early career hospice leaders in the UK. So far, over 100 people have graduated, many of whom tell us that their career has progressed because of their learning and that they feel more confident in their roles. The first cohort of the new and improved scheme will start in September 2024. If you'd like to talk to our facilitator about any aspect of the programme, please contact Lorraine Dunn on 01270 310260 or via email at lorraine.dunn@eolp.org.uk. More information, full list of dates and application form: Hospice Leadership Programme

Resources

Podcast – "Beyond the Sirens: Paramedics and End-of-Life Care"

A podcast series has been produced by The End of Life Partnership (EOLP) in Cheshire. Consisting of a series of six podcasts the podcasts have been designed to provide support for and raise awareness of the holistic and complex requirements of end-of-life care. The Podcasts provide real life examples and top tips from Consultants, Nurses and Paramedics with years of experience in end-of-life care.

Blog Series

Everyone needs care of some kind when they get to the end of their life. Health service use tends to be at its highest during this phase, so making sure the care people receive in their final months, weeks or days is good quality is vital. A new Nuffield Trust **blog series** begins to address issues. Each blog looks in turn at a different aspect of care: first, **primary care services used by people who died at home** and the impact of the increasing number and proportion of people dying at home since the start of the pandemic. Second, the **health and care services that people who die in care homes** are drawing on, and how this has changed. And third, **how hospital services are used by people in the last month of life** and opportunities to improve care.