

Not just a "Digital Record"

A Clinical & Education Led Roadmap to Electronic Palliative Care Coordination Systems (EPaCCS)

System Problem

"The likelihood of dying in hospital is substantially higher in patients who not have a documented preference for the place of death" (Coordinate My Care 2018)

"Hospitalisation around end-of-life care currently costs c.£33k, per admission. Only 22% of patients with an EPaCCS record died in hospital, with 78% dying in a non-hospital setting."*

*European Association for Palliative Care (2018)

Background

EOLP started working on EPaCCS in Cheshire over 10 years ago. NHS Cheshire and Merseyside (second biggest Integrated Care System in the Country with 17 NHS Trusts, 12 hospices and 349 general practices) asked EOLP to lead on EPaCCS across the whole Integrated Care System (ICS).

Challenges

- Numerous IT systems across our ICS
- Three local care records
- Cheshire and Merseyside wide Share2Care Shared Record
- Inconsistent approaches to coding end of life care information across services
- Lack of benchmark data

Benefits

- Increased number of individuals dying in their preferred place of care
- Improved quality and speed of decision making by paramedics
- Better informed real time end of life care decision making
- End of life information being accessible at the point of care 24hrs a day 7 days a week
- Reduced burden of information sharing and repeated conversations on the individual and their family
- Sharing of key information about conversations and end of life care planning across services to improve care coordination

Guiding Principles

- Avoid double entry for busy clinicians
- Education as primary vehicle for implementation
- Remain clinically led in our approach
- Work with what we have: rather than wait for fully integrated IT systems

Top 3 Impacts reported by Cheshire Clinicians

- Identifying patients that may be palliative or at the end of life
- Informing sensitive conversations with patients and relatives
- Informed Decision Making in Palliative MDT's

Data Dashboards

We created a dashboard to provide a consistent approach to measuring the use of EPaCCS in the 9 places making up Cheshire and Merseyside ICS



A dashboard allowed us to measure the take up of EPaCCS and Care Plans in each of the 9 places.



Like to know more? Scan QR or contact sinead.clarke@nhs.net or annamarie.ratcliffe@eolp.org.uk to register for our national online overview session.



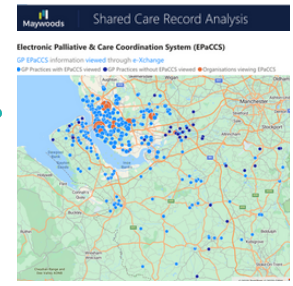
Join us for our free online event
25th June 24- 12-1.30pm

Solution



Local EPaCCS records feed into Share2Care and are accessible across Cheshire & Merseyside.

Dashboard maps are being developed to show clinicians and commissioners where EPaCCS records are being viewed and how often. This information can go down to Place, PCN and GP level.



Share2Care Data Saves Lives

Benefits Survey / Data Packs

To further support clinical and Place education and understanding of EPaCCS data packs for all 9 Places across the ICS have been developed. This information is helping to inform practice around early identification and advance care planning for their palliative and end of life population.

Clinical facilitation support has also been offered to each Place to help them to interpret the meaning of their data and to share ideas across C&M for Quality Improvement initiatives.

Future (2024-26)

- Embed EPaCCS coding into hospital EPRs
- Find a non-paper EPaCCS solution for care homes
- Link with the development of patient portals.

Education remains at the heart of this roadmap, including the development of a new simulated learning experience for using EPaCCS within Palliative Care MDT meetings