



# Communication Skills Training

## Level 1: Introduction to Communication Skills

Equips participants with the knowledge and skills to improve their communication skills when supporting patients and their relatives (2 hours)



## Level 2: Facilitative Communication Skills Training

Enhancing participants communication skills in practice by focusing on facilitative skills, enabling a therapeutic relationship through a person-centred approach. (5 hours)



## Level 3: Advance Communication Skills Training (ACST)

Equips participants to effectively support individuals during the most difficult communication challenges, relating to their professional practices. (2 days)



For further details and to book  
Visit: [www.eolp.org.uk](http://www.eolp.org.uk)